Building Healthier Communities in Island, San Juan, Snohomish, Skagit and Whatcom Counties

SUMMER 2018

a report on what we’ve done and where we’re going, together.

healthier. together.
working. together.

Nature and its grandeur surrounds the North Sound ACH region, and we have an unprecedented opportunity to improve health and well-being for the people who live here, especially if we capitalize on the strengths of being on this journey together.

There are challenges that keep some from reaching full potential - health, education, housing, employment and others. It is only when we see that our journeys depend on each other’s success, that we can begin to understand the need to invest in one another’s efforts, projects and futures.

Partners in the North Sound ACH region have a long history of working on joint projects - public health, roads, fire and safety are just a few examples. The eight tribes - Stillaguamish, Samish, Nooksack, Lummi, Tulalip, Upper Skagit, Swinomish, and Sauk-Suiattle - also have a long history of collaboration and caring for each other across their traditional tribal nation boundaries.

The waters of the Salish Sea are an integral part of this rich history.

The North Sound ACH convenes a table that encourages collaboration to craft strategies and solutions that serve us all. It is a very a special place to work and live.

Our vision - creating healthier communities in Island, San Juan, Snohomish, Skagit and Whatcom counties - will require that we lean in together to do the work. Join us in clearing the path to that vision.

In partnership,
Liz Baxter, Executive Director

“We are here to awaken from an illusion of separateness.”
Thich Nhat Hanh

Plan
Assess community needs, bring partners together, form collaborative entity to take on projects like the Medicaid Transformation Project.

Act
Gather data, formalize contracts with partners, finalize the implementation plan, and launch initiatives around care coordination, integration, transformation, and foundational capacity building.
a core infrastructure
The North Sound ACH started in 2014, when regional leaders in health care, community services, philanthropy, government, and education crafted a shared agenda for health innovation in the North Sound region. The Whatcom Alliance for Health Advancement (WAHA) acted as the “backbone” organization, until the North Sound ACH was incorporated as an independent nonprofit in mid-2016.

The North Sound was the first region in Washington to be formally designated as an Accountable Community of Health, with a Governing Body made up of community leaders which, at times, had as many as 35 participants.

In 2017, the Board of Directors expanded to include a Community Leadership Council and Tribal Alignment Committee, and hired its first Executive Director, who formed a core team to begin working with partners across the region.

key partners
Close to forty partners came together to recommend approaches to the Medicaid Transformation Project. Organizations from five counties, health settings, law enforcement, first responders, tribal partners and community based organizations took part in workgroups, leading to delivery of our Project Plan.

an early win for healthy families
In 2016, the North Sound ACH launched an initiative focused on training providers about Long-Acting Reversible Contraception (LARC) with a longer term goal to improve maternal health by increasing access to information and resources to support intended (versus unintended) pregnancy. This “early win” project was funded through a State Innovation Models (SIM) federal grant, support from Group Health Cooperative’s community foundation, and several individual private donations. The trainings were well-attended and well-received, and demonstrated the work we can achieve through collaboration.

“It will take radical imagination to solve our most critical problems. Radical imagination means thinking big, demanding better, and redefining the terms of the struggle to get there.”
Angela Glover Blackwell

Scale and Sustain
Monitor and evaluate, growing what works and changing or stopping what doesn’t. Scale up projects to reach more communities, and create sustainability plans for successful initiatives.

Accountability
The North Sound ACH is accountable to the people and leadership of the North Sound region. Board meetings are open to the public, and each meeting includes opportunities for the public to give input on strategies and decisions.
WHO IS THE North Sound Accountable Community of Health?

A core team working with partner organizations and coalitions in Island, San Juan, Snohomish, Skagit and Whatcom counties.

clinical partners:
- Health care systems, clinics and hospitals
- Federally Qualified Health Centers
- School-based health centers
- Behavioral health & substance abuse providers
- Oral Health providers

community-based partners:
- Transportation
- Housing
- Educational Institutions
- Government agencies
- Social service organizations
- Faith-based organizations
- Food and nutrition support

tribal nations
- Lummi Nation
- Nooksack Tribe
- Samish Nation
- Siauk-Suiattle Tribe
- Stillaguamish Tribe
- Swinomish Tribe
- Tulalip Tribes
- Upper Skagit Tribe

• Co-occurring disorders/conditions (Behavioral Health, Substance Use Disorder, Physical Health)
• Serious mental illness
• Substance abuse, including opioid abuse
• Pregnancy
• Access, care, and utilization disparities

Our region will thrive when we work in partnership and take care of each other. We are, as Martin Luther King Jr. stated, “tied together in a single garment of destiny. Whatever affects one directly, affects us all indirectly.”
Liz Baxter

planning delivery system transformation
The Washington State Health Care Authority (HCA) through the federally approved Medicaid Transformation Project, identified a significant set of resources for the nine ACHs statewide to coordinate and allocate. The North Sound ACH region is second only to King County in the number of Medicaid lives, so our work is critically important to the state's success.

Representatives from across the region recommended evidence-based strategies to improve health and meet the performance goals laid out by the HCA. Key strategies centered around initiatives in behavioral and physical health integration, care coordination, the opioid crisis, reproductive and maternal child health, access to oral health, and chronic disease.
We have made commitments to:

- work with public and private sector partners
- create innovative and community-led solutions
- advance equity
- embed the perspective of clients, patients and community members
- look for solutions that include and go beyond traditional health care
- use ACH funds to leverage other opportunities in the region
- operate in a lean, efficient manner
- be accountable and transparent

Strategies from eight workgroups were incorporated into the North Sound ACH Project Plan, approved by HCA in January 2018. We next craft a detailed Implementation Plan, due to HCA in Fall 2018. We will implement these strategies with partners across our region who want to truly transform the care and services provided to individuals and families.
addressing health equity
In order to improve health equity, we are looking downstream, midstream, and upstream for opportunities that make a difference in the lives of people in the North Sound region. That will include leaning into tough conversations about class, privilege, and race. The North Sound will offer a number of trainings to ensure our team, leaders, and partners are prepared to put equity into action.

learning from partners and building on current work
The North Sound ACH considers ongoing partner engagement as key to project implementation success and necessary for leveraging community resources. Our goal is to find innovation that is working, replicate it where we can, grow it when possible, and implement new strategies where needed. The North Sound ACH will:

• Identify what works, what doesn’t, and then build upon regional successes.
• Seek ways for the North Sound ACH’s resources to assist providers in being more successful. We won’t “reinvent the wheel,” but instead, will equip providers with tools and resources to increase their effectiveness in the work they are already doing.

“Even as we think of health equity as the outcome, we know that health and well-being are nurtured, protected and preserved where people live, learn, work and play.”
Jim Marks, Robert Wood Johnson Foundation

a seat at the table
Our core premise is that cross-sector collaboration is essential to understanding the overlapping impact and opportunities of system transformation. The North Sound ACH will continue to convene partners in ways that foster shared learning, increase opportunities for innovation that result in better care, stronger health outcomes, at a cost the system can afford.

looking forward
In 2018 we submit our implementation plan to the HCA. We will bring experts to spark ideas and creativity, focused on tangible tools and processes, with the core work led by partners in the North Sound region.

Next year (2019) we begin implementing initiatives, learning and refining, seeing what can be standardized and what needs to be unique to our region and communities.

All along we will be reporting progress to the HCA, earning revenue as we hit defined benchmarks, and to our Board and partners in the region.
The North Sound ACH organized initiatives into four areas, recognizing that they blend into one another, and at the core is the person receiving care and services.

- **Care Coordination**: Launch a Hub to improve care coordination and communication across settings, and devise strategies at transition points of care, diverting from emergency departments and jail.

- **Care Integration**: Align Bi-Directional Integration with a work plan to achieve integrated managed care, working with behavioral and physical health, and aligning oral health in primary care.

- **Care Transformation**: Implement targeted initiatives that transform delivery of services in primary care, oral health and community-based settings.

- **Capacity Building**: Workforce, HIE/HIT, Value-Based Payment and assessments that cross initiatives and partners across the region.

**Health: viewing the whole person**

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WAYS TO GET ENGAGED

1. **Online:** Visit our website at NorthSoundACH.org. Sign up for our newsletter, check out the blog, or follow us on Facebook.

2. **In person:** Attend a training or community meeting, or invite us to join you where you are!

3. **Partner:** Do you work with people on Medicaid in the North Sound region? Reach out to learn more about partnership opportunities.

North Sound Accountable Community of Health

Building Healthier Communities in Island, San Juan, Snohomish, Skagit and Whatcom Counties

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Kim Williams, Providence Health and Services (Secretary)
Greg Winter, Opportunity Council
Open seat, Nooksack Tribe
Open seat, Sauk-Suiattle Tribe

All meetings of the North Sound ACH Board meeting are open to the public and include opportunities for non-board members to speak to the Board. You can find the meeting dates and locations at www.NorthSoundACH.org/events.

You can also send email messages to the Board by emailing Board@NorthSoundACH.org.