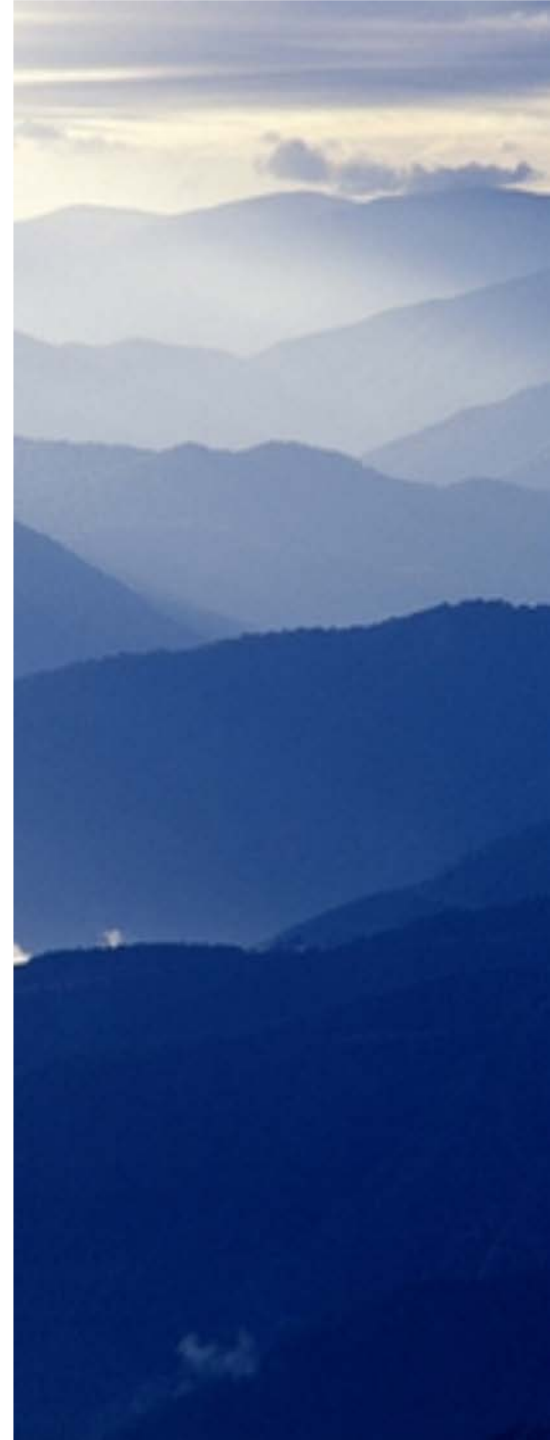


North Sound ACH: 2020 Partner Opportunities

November 14, 2019





North Sound ACH team on the call:

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Today's call will cover:

1. 2019 Partner Organizations
2. Targeted Recruitment for 2020 Additions
3. Next Steps
4. Questions & Answers

2020 Partner Opportunities

- Implementation strategies
- Health system capacity building

2019 Partner Organizations

- 49 implementation organizations in 2019
- Partners serving specific counties
 - Island County - 21
 - San Juan County - 19
 - Skagit County - 22
 - Snohomish County - 22
 - Whatcom County - 23



2019 Partner Organizations

The Arc of Whatcom County
Brigid Collins Family Support Center
Center for Human Services
Community Action of Skagit County
Community Health Centers of Snohomish County
Compass Health
Consistent Care Services
Family Care Network
Homage Senior Services (Senior Services of Snohomish County)
Island County (Island County Human Services)
Island Senior Resources (Senior Services of Island County)
Island Hospital
Lake Whatcom Residential and Treatment Center
Lifeline Connections
Lopez Island Family Resource Center
Lydia Place
Mt Baker Planned Parenthood
North County Regional Fire Authority
Northwest Regional Council
Northwest WA Indian Health Board
Opportunity Council
Orcas Community Resource Center (Orcas Family Connection)
Orcas Island Fire and Rescue (San Juan County Fire District #2)
PeaceHealth
Pioneer Human Services
Planned Parenthood of the Great Northwest

Providence Health & Services
San Juan County (San Juan County Health and Human Services)
San Juan Island Emergency Medical Services
San Juan Island Family Resource Center
Sea Mar Community Health Centers
Skagit County (Skagit County Public Health Department)
Skagit Pediatrics
Skagit Regional Health (PHD 1 DBA Skagit Valley Hospital)
Snohomish County Fire District 7
Tulalip Bay Fire (Snohomish County Fire Protection District #15)
Snohomish Health District
South Snohomish Fire & Rescue
Sunrise Services
Swedish Edmonds
Tulalip Health System (Tulalip Tribes)
United General District 304 (Skagit CO PHD United General)
Unity Care NW
Verdant Health Commission (Public Hospital Dist 2 Snohomish)
Whatcom County Emergency Medical Services (Whatcom County)
Whatcom County Health Department (Whatcom County)
Whatcom Family YMCA
Whidbey Health (Whidbey General)
WSU Extension (Washington State University)
YMCA of Snohomish County

North Sound ACH Medicaid Transformation Initiatives & Project Plan Strategies



1. Care Coordination

1. North Sound Community HUB, (Pathways model)
2. Acute care transitions in physical health and behavioral health settings
3. Transitional care after incarceration
4. Emergency department diversion, including community paramedicine
5. Cross-sector care coordination and diversion collaboratives



2. Care Transformation

1. Prevent opioid use and misuse
2. Link individuals with opioid use disorder with treatment Services
3. Intervene in opioid overdoses to prevent death
4. Community recovery services and networks for opioid use disorder
5. Full spectrum of reproductive health services, including Long-Acting Reversible Contraception (LARC)
6. Pediatric practices to promote child health, well-child visits and childhood immunizations
7. Population management in oral health settings
8. Dental Health Aide Therapists (DHATs) in tribal clinics
9. Mobile dental care in community settings
10. Clinical transformation for prevention and management
11. Community linkages for chronic disease prevention and management



3. Care Integration

1. Integrate behavioral health services in primary care settings
2. Integrate physical health services in behavioral health settings
3. Integrate reproductive health services in clinical and community settings
4. Integrate oral health care into physical health or behavioral health settings



Capacity Building

Leadership and Participation

Equity & Social Determinants of Health

Population Health Management

Value Based Payment

Initiative & Strategy Commitments	# of partners	% of partners
Care Coordination	33	67%
1.1 Community HUB (Pathways)	3	6%
1.2 Acute Care Transitions	20	41%
1.3 Transitional Care after Incarceration	15	31%
1.4 Emergency Department Diversion	16	33%
1.5 Cross-sector Care Coordination and Diversion Collaboratives	23	47%
Care Transformation	42	86%
2.1 Opioids (Prevention)	22	45%
2.2 Opioids (Treatment)	20	41%
2.3 Opioids (Intervention)	25	51%
2.4 Opioids (Recovery Services)	21	43%
2.5 Reproductive Health (LARC)	15	30%
2.6 Pediatric Practices	16	33%
2.7 Oral Health (Population Management)	6	12%
2.8 Oral Health (DHATs in Tribal Clinics)	1	2%
2.9 Oral Health (Mobile Dental)	3	6%
2.10 Chronic Disease (Clinical)	17	35%
2.11 Chronic Disease (Community)	27	55%
Care Integration	26	53%
3.1 Behavioral Health > Primary Care Settings	18	37%
3.2 Physical Health > Behavioral Health Settings	8	16%
3.3 Reproductive Health > Clinical/Community Settings	16	33%
3.4 Oral Health >Physical/Behavioral Health Settings	4	8%
Capacity Building	49	100%

Populations of Focus

Population

Partners

People experiencing access, care, and utilization disparities

46 (93.8%)



People experiencing co-occurring disorders/conditions

46 (93.8%)



People experiencing homelessness

44 (89.8%)



People experiencing pregnancy

37 (75.5%)



People experiencing serious mental illness

42 (85.7%)



People experiencing substance use disorder (SUD), include opioid use disorder (OUD)

43 (87.7%)



People who are high utilizers of systems

45 (91.8%)



People who have been arrested

36 (73.5%)



People who have experienced abuse, trauma, and ACES


39 (79.6%)



People with chronic conditions

45 (91.8%)

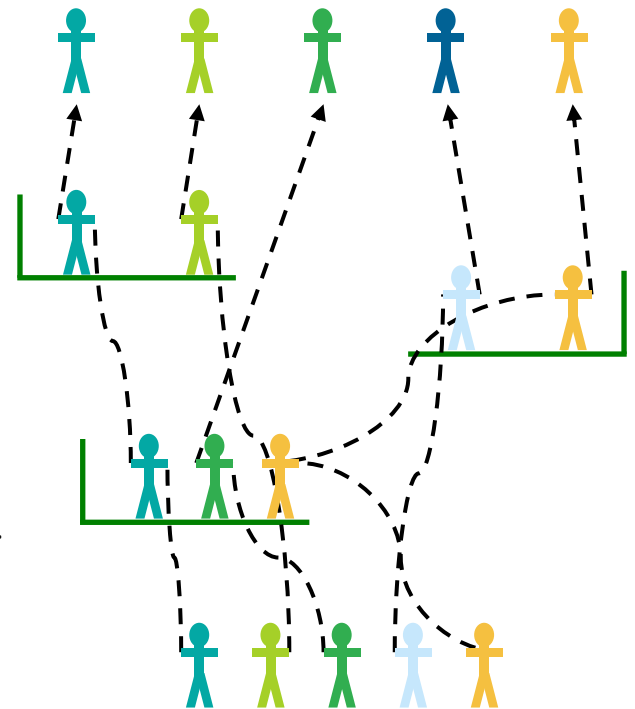


 = 5 partners

Targeted Universalism

Setting universal goals that can be achieved through targeted approaches:

- **Step 1- Define a universal goal:** Articulate a particular goal based upon a robust understanding and analysis of the problem at hand.
- **Step 2- Measure overall population:** Assess difference of general population from universal goal.
- **Step 3- Measure population segments:** Assess particular geographies and population segments divergence from goal.
- **Step 4- Understand group based factors:** Assess barriers to achieving the goal for each group/geography.
- **Step 5- Implement targeted strategies:** Craft targeted processes to each group to reach universal goal.



Suggested Readings

- Change Plan Overview
- 2019 Partner Change Plan
- Partner Reporting Guide

Change Plan Overview

Introduction to North Sound ACH

The North Sound Accountable Community of Health (North Sound ACH) is a nonprofit organization working with partners including eight tribes and organizations in Island, San Juan, Snohomish, Skagit, and Whatcombs counties, to transform systems that impact health. Launched in 2014, and one of the first ACHs recognized in Washington, North Sound ACH is governed by a Board of Directors who set the strategic direction for the organization.

The North Sound ACH is also a partner in the statewide Healthier Washington initiative, which includes an agreement between Washington State and the federal government to support new and innovative approaches that will: 1) build healthier communities through a collaborative regional approach; 2) integrate the physical and behavioral health payment and delivery system to foster focus on the whole person; 3) prepare providers for contracts that pay for quality and outcomes; and 4) reduce disparities. You can learn more about Healthier Washington at www.healthierwa.org.

North Sound ACH is one of nine regional ACHs in Washington. It is a project focus area within which initiatives would be planned and implemented. We have close to 65 partners from clinical and community settings who have joined our efforts. Washington's [Medicaid Transformation Project](#) presents an opportunity for the North Sound region to advance a collaborative regional approach and build healthier communities. Our portfolio includes four initiatives: [Care Integration](#), [Capacity Building](#), [Community Health Worker Integration](#), and [Patient and Family Engagement](#).

What is a Change Plan?

The North Sound Change Plan is a tool that will document what your organization will do to accomplish to support Medicaid Transformation in our region. The Change Plan is a set of changes at the organization level that roll up to collective success for the state as a whole. Through completing this change plan, you will help us improve the healthcare delivery system by:

- Adopting best-practice and evidence-based approaches
- Using quality improvement processes to inform your organization
- Linking to community-based social supports
- Actively working to advance equity and reduce health disparities
- Moving forward with population health management systems

North Sound ACH

Change Plan Overview
Page 1

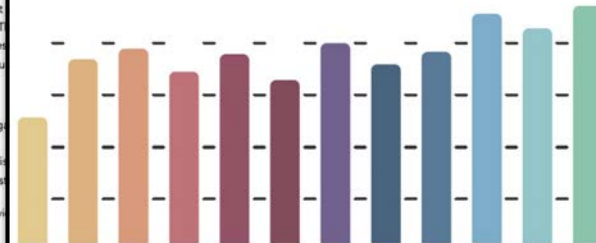
North Sound ACH Partner Change Plan

Introduction

Now, it's time to create your organization's Change Plan by completing the questions in this document. This Change Plan is organized into three sections:

- **Section A: Capacity Building**
Milestones and tactics listed in this section are required by all partners regardless of organization size.

Partner Reporting Guide



North Sound ACH

2020 Partner Recruitment











Recruitment based on:


- Specific Populations
 - Age Groups (Pay for Performance data)
- Strategies (gaps)
 - Sectors (gaps for models)
 - Sub-Geography
- Existing Partnerships

Examples: Age Groups

Largest gaps to improvement targets	Care Coordination	Care Transformation	Care Integration
All-Cause ED Visits, per 1,000 MM - ages 0-17	X	X	X
All-Cause ED Visits, per 1,000 MM - ages 18-64	X	X	X
Children's and Adolescent's Access to Primary Care Practitioners - ages 2-6 years		X	X
Mental Health Treatment Penetration (Broad Version) - ages 6-17	X	X	X
Mental Health Treatment Penetration (Broad Version) - ages 18-64	X	X	X
Percent Homeless (Narrow Definition) - ages 18-64	X		
Substance Use Disorder Treatment Penetration - ages 18-64	X	X	X
Utilization of Dental Services – ages 0-20		X	X
Utilization of Dental Services – ages 21+		X	X
Well-Child Visits - ages 2-5		X	X

Populations of Focus

Population	Partners	
People experiencing access, care, and utilization disparities	46 (93.8%)	
People experiencing co-occurring disorders/conditions	46 (93.8%)	
People experiencing homelessness	44 (89.8%)	
People experiencing pregnancy	37 (75.5%)	
People experiencing serious mental illness	42 (85.7%)	
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People who are high utilizers of systems	45 (91.8%)	
People who have been arrested	36 (73.5%)	
People who have experienced abuse, trauma, and ACES	39 (79.6%)	
People with chronic conditions	45 (91.8%)	

 = 5 partners

Gaps in Strategy Commitments	# of partners	% of partners
Care Coordination	33	67%
1.1 Community HUB (Pathways)	3	6%
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Capacity Building	49	100%

ACHs' Percent of Annual Project Incentives Earning

ACH Project Incentives	2017-DY1	2018-DY2	2019-DY3	2020-DY4	2021-DY5
Pay for Reporting (P4R)	100%	100%	75%	50%	25%
Pay for Performance (P4P)	0%	0%	25%	50%	75%
P4P Baseline Year	-	-	2017	2018	2019

Source: [Healthier Washington Medicaid Transformation Measurement Guide, Version 2.0](#), WA HCA.

Next Steps

2020 Potential Partners:

1. Interested? Email team@northsoundach.org
2. Attend January 29th partner event, location TBD
3. Application packet and timelines will be released Jan. 29th

Questions?

